**These are the basic of cleaning an infected computer with free software.**

We will go through each application to see what happens when they run.

**Create a restore point**

* Open System by clicking the Start button , right-clicking Computer, and then clicking Properties.
* In the left pane, click System protection.  If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
* Click the System Protection tab, and then click Create.
* In the System Protection dialog box, type a description, and then click Create.

**Download:**

Go to <https://www.ccleaner.com/> , Download and install Ccleaner

* Run the ccleaner
* Click on registry on the left.
* Scan for issues
* Fix selected issues (you can back up the registry, but I never do.)

Go to [http://www.bleepingcomputer.com](http://www.bleepingcomputer.com/) , click on the download tab.

Download: Click on one of the green buttons that says:

* AdwCleaner
* Junkware Removal tool

Now to run the apps.

* Run Adwcleaner. Click Scan, Click Clean when it is done. (It may restart the computer) It also does not like to run with anything else running.
* Run Junkware Removal tool

Go to <https://www.safer-networking.org/> , Download and Install Spybot Search and Destroy

* Run Spybot Search and Destroy. The directions are easy to follow. Do not run anything else or interrupt it. It will finish on its own. The more malware there is the longer it will take.

Go to <https://www.malwarebytes.com/> , Download and Install Malewarebytes

* Run Malwarebytes.

Download and Install spyware blaster, update, enable all protection.

Go to <https://www.brightfort.com/spywareblaster.html> , Download and Install Spyware Blaster

Go to <https://support.norton.com/sp/static/external/tools/npe.html> Download Norton’s Power Eraser

“Scan for risks” on main screen.

Clean up any infections it finds.